



SARAH PHELPS Director of Operations

SARAH PHELPS leads the coaching team as Confident Student's Director of Operations. By regularly conducting consultations, monitoring learner progress, and actively staying in touch with parents, Phelps guides Confident Student learners to success.

Committed to service excellence, Phelps monitors the implementation of strategic plans. She evaluates and designs responsive learning tools and ensures the team-based approach for each learner. With a history of managing learner support services, she emphasizes the importance of quality support between learner sessions.

Phelps enjoys staying current on effective evidence-based strategies for many learning, organizational and behavioral challenges, and incorporates these strategies when mentoring coaches.

Phelps's inspiration to support those with learning challenges originated in personal, everyday involvement at home with three dyslexic family members. For the past 12 years, Phelps has worked with children and positively influenced their quality of life. Phelps enjoys watching Confident Student learners gain confidence and ability, and eventually proclaim "I CAN!"

COMMUNITY INVOLVEMENT:

The Towson Chamber of
Commerce

Towson Jaycees

Big Brothers/Big Sisters

Habitat for Humanity

Oldfields School Alumnae

*"Every experience is a
learning opportunity."*

Sarah Phelps

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